



**interaction**  
empowering people

## RIGHTS POLICY

Easy Read Guide



# RIGHT TO CHOICE



Everyone has rights, including participants and staff



People with disability have the same legal and human rights as everybody else



Interaction promotes and respects your legal and human rights



The United Nations made rules about your rights, and Interaction follows these rules

# RIGHT TO BE FREE FROM ABUSE



Everyone has the right to feel safe and to live in an environment free from violence, neglect or any other form of **abuse**



Abuse is when you are being hurt. Examples of abuse are:

- Emotional: someone is hurting you with their words
- Physical: someone hurts your body
- Sexual: someone touches you or behaves sexually without your consent
- Neglectful: when you aren't given things you need to feel safe (e.g. food, a place to live)
- Financial: when someone is using your money without your permission



Interaction provides services in an environment where participants are free from abuse

# STAFF ROLES



Staff will help you to understand your rights.  
Staff will teach you in a way that you understand



Staff can help you make friends and interact with others



Staff will support a participant's right to practice their culture, values, and beliefs



Staff must take the participant's choice and rights into account

# CHILDREN'S RIGHTS



Staff will support children, young people, and their families to understand their legal and human rights



Staff must take into account the child's best interest when providing support, and ask the child and their family about what they need



Children have a right to privacy and confidentiality. However, sometimes staff will need to tell parents or guardian if there is an issue



Staff will support and encourage children and young people to speak about what they want, and talk to the staff freely

# REPORTING



Interaction staff may need to report to authorities if anyone breaks the rules about your human or legal rights



All staff must keep your information about the incident confidential unless the law says they have to tell the police or your guardian



**INCIDENT MANAGEMENT POLICY**  
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Interaction will follow the Incident Management Policy if there's a breach of rights



**COMPLAINTS, FEEDBACK AND COMPLIMENTS POLICY**  
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If you want to make a complaint about staff not supporting your rights, follow Interaction's Complaints, Feedback and Compliments Policy