



interaction
empowering people

PET POLICY

Easy Read Guide



PET POLICY



If you would like to have a pet, Interaction has to make sure it is a safe place for you, the pet, staff, and visitors before you get the pet



If you currently have a pet, Interaction still has to make sure it is a safe place for you, the pet, staff and visitors



Interaction will do this by completing a form that looks at any problems that may arise from the pet being at the house such as allergies or letting staff/visitors know there is a pet in the house



If Interaction has any concerns over having a pet at the house they will discuss it with you

HOW STAFF CAN HELP



Staff are not allowed to help you get a pet without permission from their manager



Staff are not allowed to transport pets in their car



If you are not happy with any decision made by Interaction regarding a pet, the staff will help you make a complaint or help you have the decision reviewed



If you have any questions, you can ask the staff

PET AGREEMENT



If it is safe for you to get a pet and it is allowed by the landlord, Interaction will ask you to sign a pet agreement



If your pet needs to be kept inside the house, you need to ask permission from Interaction and the landlord



The pet agreement says that you will pay for everything to do with your pet. This means

- Looking after it
- Cleaning up any mess it makes
- Buying its food



If you don't keep your house clean with a pet, Interaction may ask you to pay for a professional cleaner to clean the mess

PET AGREEMENT



The pet agreement also says that Interaction can help teach you how to look after a pet if needed, such as getting fresh air and keeping the pet safe so it doesn't run away



This should not interfere with the staff's main responsibilities



The pet agreement also says that Interaction will raise any concerns over the treatment of the pet with you



Interaction may also need to contact the police and/or RSPCA if they are really worried about the safety of the pet