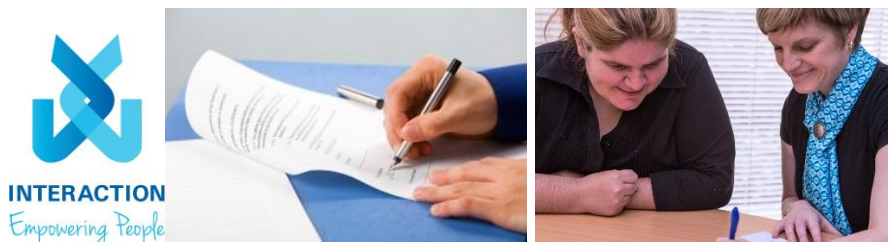


Interaction NDIS Service Agreement

A Service Agreement is a document signed by NDIS Participants and Interaction. It is an agreement to allow Interaction to provide services to you.



Interaction will provide services that are written in your NDIS Plan



It aims to support your independence, choice and control in achieving your goals



It describes what type of Services you will receive



It describes your responsibilities and Interaction's responsibilities



It describes the costs of services, transport and cancellations. You can choose how you would like to pay for these services



If you are unhappy with your services, you have the right to end or change your Service Agreement



Interaction will only share your information if you say it is OK



Interaction wants to make sure that you are safe and that you are not discriminated against.



Interaction is a Child Safe Organisation and runs checks on all staff



You have the right to provide both positive and negative feedback



You have the right to access an external complaint agency if you don't want to talk to Interaction about a complaint. ndiscommission.gov.au or 1800 035 544



**NDIS Quality
and Safeguards
Commission**



Interaction staff must record certain incidents to keep you safe



**NDIS Quality
and Safeguards
Commission**



Interaction staff must follow laws to keep everyone safe



If you have any questions you can contact us



info@interactionservices.org

PH: 1300 668 123



If you are happy with your Service Agreement, please sign and date it.

